## Accident & Health

Group Business Travel Insurance

# CHUBB

## Why Chubb?

# Chubb's underwriting and claims focus



#### Chubb's Award Winning Underwriting

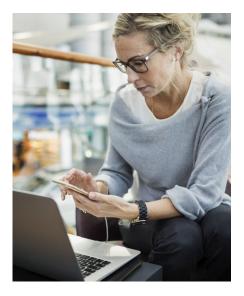
NIBA awarded Chubb:

- 1. Best Broker Experience 2018;
- 2. Most Trusted Brand 2018; and
- 3. General Insurer of the Year 2018.



#### Chubb's Award Winning Claims

- Insurance Business awarded Chubb, General Insurer Claims Team of the Year 2018 and 1st place for Claims Turnaround Times 2017/18; and
- NIBA awarded Chubb 1st Place for Claims Handling and Payments 2016/2017.



#### Chubb's Crafted Underwriting Approach

- Flexible underwriting with broad risk appetite.
- Proven credibility as an underwriting organisation with experienced employees and high underwriting authority in country.
- Melbourne National Underwriting Centre A true differentiator. Seventeen dedicated A&H Underwriters with over 50+ years' combined experience (in addition to your local underwriters based in your branch) to ensure responsiveness and quick turnaround times whilst maintaining Underwriting integrity to cover your clients' needs.

#### Group Business Travel Insurance\*

- Travel protection while on business trip
- Emergency Medical, Evacuation and Additional Expenses
- Search and Rescue Expenses
- Cancellation and disruption benefit with cover if a relative dies or gets sick (no benefit age limit)
- ID theft extension if a covered person's documents are stolen
- Online claims portal

#### Introducing access to Chubb Travel Smart, available to some broker partners

- Online pre-travel risk training and competency testing for travelling employees;
   A handy smartphone app for employees, giving them easy access to medical and
- An unlike approve approve employees, giving them easy access to medical and security assistance and other useful information including live safety alerts; and
   An online dashboard for risk and HR Managers, with the ability to locate and
- 3. An online dashboard for risk and HR Managers, with the ability to locate and send message to travelling employees.

#### Why Chubb's Group Business Travel Insurance

- Access to Chubb Travel Smart
- Broad coverage and a host of additional benefits
- Expert service local underwriting and claims teams
- Proactive claims management utilising return to work services
- Bespoke and off the shelf solutions to suit your clients' business



## Group Business Travel Insurance

How Chubb's Business Travel Insurance helped with an incident on a flight from Paris to Sydney

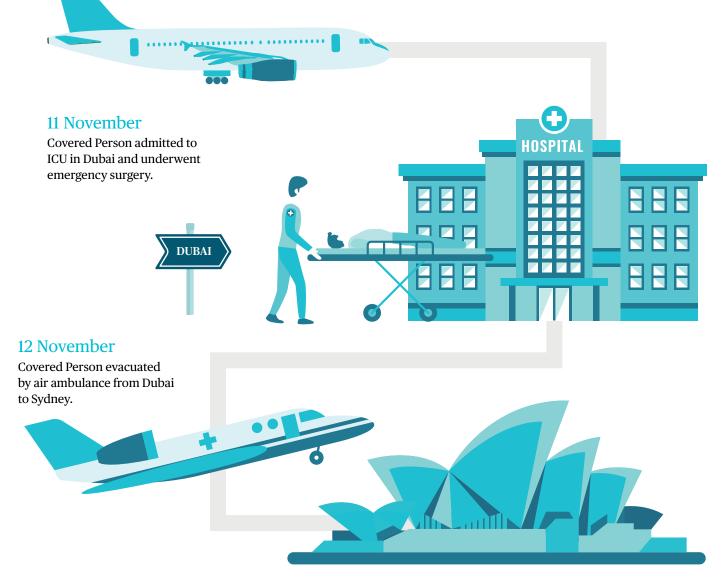
Claim paid - AU\$150,000 for the medical expenses\*

Policy Benefits and Limits

Medical, Evacuation and Additional Expenses/unlimited\*

#### **10 November**

A Covered Person suffered a life threatening medical event on a flight travelling from Paris to Sydney. The flight was diverted and made an emergency landing in Dubai.



'Claim scenario based on a real claim in 2017 of a covered person insured under an employer's specific Group Business Travel Insurance policy. Dates and locations changed for privacy reasons. Chubb Assistance must be notified of Medical, Evacuation and Additional Expenses claims as soon as reasonably practical or where the expenses are likely to exceed \$2,500. Excludes cover for Pre-Existing Conditions. 'Sub-limits, terms and conditions apply, including a Dental Sub-limit of \$2,500.

#### **Other Product Options**

- Journey Accident Insurance
- Group Personal Accident & Sickness
  Insurance
- Inpatriate or Expatriate Insurance
- Leisure Travel

#### **Contact Us**

Want to know how Chubb's Accident & Health Products can help your clients? Contact your local expert:

Lema Najjar (NSW) Distribution Manager, A&H E lema.najjar@chubb.com O +61 2 9273 0457

Andrew May (NSW) *IBU Distribution Manager, A&H* E andrew.may@chubb.com O +61 2 9335 3200

Olivia Dale (WA) Distribution Manager, A&H E olivia.dale@chubb.com O +61 8 9223 0104

**Tara O'Leary (WA)** Senior Underwriter, A&H E tara.oleary@chubb.com O +61 8 9223 0106

Leigh Harrison (SA) Development Underwriter, A&H E leigh.harrison@chubb.com O +61 8 8418 3006

Chris Thirlwall (VIC) *IBU Distribution Manager, A&H* E cthirlwall@chubb.com O +61 3 9242 5158 Rod Frichot (VIC) Distribution Manager, A&H E rod.frichot@chubb.com O +61 3 9242 7206

Mark Roberts (VIC) GBU Distribution Manager, A&H E mdroberts@chubb.com O +61 3 9242 5108

Simon Marlow (QLD) Head of A&H Corporate, Australia E simon.marlow@chubb.com O +61 7 3018 5804

Joanne Gamble (QLD) Development Underwriter, A&H E joanne.gamble@chubb.com O +61 7 3018 5825

Sophie Wunsch (QLD) Underwriter, Accident & Health E sophie.wunsch@chubb.com O +61 7 3018 5808

Chubb Insurance Australia Limited ABN: 23 001 642 020 AFSL: 239687

Grosvenor Place Level 38, 225 George Street Sydney NSW 2000 O +61 2 9335 3200 www.chubb.com/au

### Chubb. Insured.

Group Business Travel Insurance is issued by Chubb Insurance Australia Limited, ABN 23 001 642 020, AFSL 239687. The information provided here is a brief summary (if any) of the insurance product. For full details of the benefits, terms, exclusions and limits that are applicable, please read the Chubb Business Travel Insurance Policy Wording and Product Disclosure Statement. Any general advice that may be contained within this document does not take into account the Policyholder's individual objectives, financial situation or needs nor those for whom the Policyholder is effecting the Policy, Such matters should be considered in determining the appropriateness of this product. Consideration also needs to be given to whether the limits, type and level of cover are appropriate. Accident & Health - Group Business Travel Insurance, Australia. Published 07/2019. ©2019 Chubb Insurance Australia Limited. Chubb®, its logos, and Chubb. Insured.<sup>5M</sup> are protected trademarks of Chubb. Chubb14-348-0719