

Appendix 1 Categories of Personal Data

Information type	Details of information that we typically capture
Prospective Insureds and Insured Persons	
Contact Details	name, address, telephone number, email address
Policy Information	policy number, relationship to the policyholder, details of policy including insured amount, exceptions etc., previous claims, Telematics Data
Personal Risk Information	<p>gender, date of birth, claims history,</p> <p>vehicle registration number (<i>e.g. Motor, SPL High Net Worth</i>),</p> <p>professional history or CV (<i>e.g. Director and Officer</i>),</p> <p>publicly available information (<i>e.g. Death, Disability and Disgrace</i>),</p> <p>schedule of possessions, property construction, physical condition, security, fire protection and value (<i>SPL High Net Worth</i>),</p> <p>Sensitive Data</p> <p>Health Data - e.g. physical and mental conditions, medical history and procedures, relevant personal habits (e.g. smoking, alcohol consumption)</p> <p>(<i>A&H Combined, Affinity, Life and Travel, P&C Entertainment, SPL High Net Worth</i>)</p> <p>Criminal Data - e.g. driving offences, unspent convictions</p> <p>(<i>Director and Officer (exceptionally), SPL High Net Worth</i>)</p>
Financial Information	bank account details (where you are the payer of the policy premium) or credit card data used for billing
Marketing	name, email address, interests / marketing list assignments, record of permissions or marketing objections, website data (including online account details, IP address and browser generated information)
Claimant	
Policy Information (<i>excluding third party claimants</i>)	policy number, relationship to the policyholder/insured person, details of policy including insured amount, exceptions etc., previous claims
Claim Details	<p>details of incident giving rise to claim, handset details and IMEI number (<i>Mobile Phone</i>), vehicle registration number (<i>e.g. Motor, SPL High Net Worth</i>)</p> <p>Health Data - e.g. details of injury, medical report</p> <p>Criminal Data - e.g. driving offences, police reports</p>
Financial	bank account details used for payment

Information	
Anti-fraud Data	address, history of fraudulent claims, details of incident giving rise to claim Criminal Data - e.g. unspent convictions
Business Partners and Visitors	
Contact Details	name, work address, work email, work telephone numbers, job title
Marketing	name, job title, email address, interests / marketing list assignments, record of permissions or marketing objections, website data (including online account details, IP address and browser generated information)
Office Visitor	name, job title, email address, telephone number, CCTV images, dietary preferences (for events), disability data (voluntarily provided)