



Chubb understands that many of our policyholders have been severely impacted by the events surrounding the novel coronavirus, and we are committed to working with them to make accommodations based on their specific situations. Our number one priority is to help our clients to minimize any disruption. During these uncertain times, we will be looking for ways to accommodate our insureds and align with guidance provided by provincial regulators.

For our commercial clients, Chubb will commence a voluntary 60-day hold on cancellation and nonrenewal for all of its US and Canada insureds that advise that they cannot pay their premiums due to events related to coronavirus except where a longer period may be required by regulatory order. We will continue to bill premiums but will not cancel for non-payment and no late fees will be assessed during this hold. The hold will commence on March 23, 2020. Commercial insureds may contact us directly or reach out to their brokers to let us know that they will be requesting this accommodation.

In all cases, we will make sure that, in compliance with all applicable regulatory guidance, we are providing accommodations to our insureds where we are required to do so.

Chubb believes insurance companies and brokers are needed more than ever, and we remain available to provide the same level of service and care our clients and partners have come to expect.

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Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at [www.chubb.com](http://www.chubb.com). Insurance provided by Chubb Insurance Company of Canada or Chubb Life Insurance Company of Canada (collectively, "Chubb Canada"). All products may not be available in all provinces or territories. This communication contains product summaries only. Coverage is subject to the language of the policies as actually issued.