CHUBB[®]

Historical Fulfillment Ratios for Participating Insurance Plans

Date: 25 March 2020

The following table shows, for the reporting year 2019, the historical fulfillment ratios of accumulated dividends and interest, reversionary bonuses and terminal dividends / bonuses for the participating insurance plans issued by the Company which have new policies that are issued in the 5 calendar years from 2014 to 2018 and in force as at December 31, 2019. The information is intended for reference only. The accumulated dividends and interest, reversionary bonuses and terminal dividends / bonuses are not guaranteed and vary by products. Historical fulfillment ratios should not be taken as indicator of future performance of the Company's participating insurance plans. The future fulfillment ratios may be lower or higher than the historical ratios as listed.

Fulfillment ratios for accumulated dividends and interest for reporting year 2019 are as follows:

| | | | Fulfillment Ratios for Accumulated Dividends and Interest for Reporting Year 2019 | | | | | | | | | | | |
|--|-----------------------------|----------|--|--|-------------|-------------|-------------|-------------|-------------|--|----------------------|--|--|--|
| Product Series | | | D-1: | D-1: | D-1: | | | | D-1: | D-1: | 9 Policy e effective | | | |
| | D 1 | Policy | | | | | | | Policy Year | Policy effective in 2011 in 2010 19, 019. 79% 84% 100% 100% 98% 98% 100% 100% | | | | |
| | Product Type | Currency | Policy | 2 Policy | 3 Policy | 4 Policy | 5 Policy | 6 Policy | Policy | | | | | |
| | | | effective | effective | effective | effective | effective | effective | effective | _ | | | | |
| | | | in 2018 | in 2017 | in 2016 | in 2015 | in 2014 | in 2013 | in 2012 | | | | | |
| Chubb FlexiLiving Deferred Annuity Plan | Participating Annuity | US\$ | m 2010 | Chubb FlexiLiving Deferred Annuity Plan was launched in 2019, therefore no fulfillment ratios are available for reporting year 2019. | | | | | | | | | | |
| Comfort Senior | Participating | HK\$ | N/A | N/A | N/A | 65% | 77% | 77% | 82% | 79% | 84% | | | |
| Savings | Whole Life | US\$ | N/A | N/A | N/A | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| Custom Whole | Participating | HK\$ | 100% | 99% | 99% | 99% | 99% | 99% | 99% | 98% | 98% | | | |
| Life | Whole Life | US\$ | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| EasyRetire | Participating Annuity | HK\$ | EasyRetire Annuity Plan was launched in 2019, | | | | | | | | | | | |
| Annuity Plan | | US\$ | therefore no fulfillment ratios are available for reporting year 2019. | | | | | | | | | | | |
| Easy Select Savings Plan | Participating Whole Life | US\$ | N/A | 100% | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | |
| Flexi Savings | Participating | HK\$ | 100% | 99% | 99% | 96% | 79% | 79% | 81% | 83% | 86% | | | |
| Flexi Savings | Whole Life | US\$ | 100% | 100% | 100% | 98% | 88% | 89% | 91% | 92% | 93% | | | |
| Forever | Participating | HK\$ | N/A | 100% | 98% | 97% | 97% | 93% | 92% | N/A | N/A | | | |
| Diamond Plan | Whole Life | US\$ | N/A | 100% | 100% | 100% | 100% | 100% | 100% | N/A | N/A | | | |
| Forever Diamond Plus/ Noble Future Insurance Plan | Participating Whole Life | US\$ | N/A | 100% | 100% | N/A | N/A | N/A | N/A | N/A | N/A | | | |

| | | | Fulfillment Ratios for Accumulated Dividends and Interest | | | | | | | | | | | |
|-----------------|--------------------------|----------|---|-------------|-------------|-------------|---------------------------------------|-------------|-------------|-------------|--|------|-----|--|
| | | | for Reporting Year 2019 | | | | | | | | | | | |
| | | Policy | Policy Year | Policy Year | Policy Year | Policy Year | Policy Year | Policy Year | Policy Year | Policy Year | fective in 2010 80% 81% 888 88% 92% 92% 92% 92% 00% 100% 00% 100% 100% 100% 100% 100% 100% 100% N/A N/A N/A N/A N/A N/A N/A N/A | | | |
| Product Series | Product Type | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | | | | |
| | | Currency | Policy | Policy | Policy | Policy | Policy | Policy | Policy | Policy | | | | |
| | | | effective | effective | effective | effective | effective | effective | effective | effective | effective | | | |
| | | | in 2018 | in 2017 | in 2016 | in 2015 | in 2014 | in 2013 | in 2012 | in 2011 | in 2010 | | | |
| Goalset Savings | Participating | HK\$ | N/A | N/A | N/A | 71% | 72% | 75% | 79% | 80% | 81% | | | |
| Gouldet Suvings | Whole Life | US\$ | N/A | N/A | N/A | 96% | 83% | 85% | 87% | 88% | 88% | | | |
| Happy Living | | | | | | | | | | | | | | |
| Guaranteed | | | | | | | | | | | | | | |
| Income Plan / | Dorticinating | | | | | | | | | | | | | |
| , | Participating | US\$ | 100% | 93% | 85% | 86% | 88% | 89% | 91% | 92% | 92% | | | |
| Happy Living | Annuity | | | | | | | _ | | | | | | |
| Guaranteed | | | | | | | | | | | | | | |
| Savings Plan | | | | | | | | | | | | | | |
| LifePlus | Participating Whole Life | US\$ | N/A | N/A | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| LifoCtogog | | | | | | | | | | | | | | |
| LifeStages | Participating Annuity | | | US\$ | N/A | 100% | 100% | 100% | 100% | N/A | 100% | 100% | N/A | |
| Annuity | | | | | | | | | | | | | | |
| Option to | Participating | HK\$ | N/A | N/A | 99% | 99% | 99% | 98% | 98% | 98% | 97% | | | |
| Purchase Paid- | Whole Life | TTOO | 27/4 | 0/ | 0/ | 0/ | 0/ | 0/ | 0/ | 0/ | 0/ | | | |
| up Additions | | US\$ | N/A | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| Partner One | Participating | US\$ | N/A | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| Plan | Whole Life | USĄ | N/A | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| Partner | Participating | HK\$ | N/A | N/A | N/A | N/A | 58% | 76% | 76% | 77% | 83% | | | |
| Retirement Plan | Whole Life | US\$ | N/A | N/A | N/A | 100% | 100% | N/A | 100% | 100% | 100% | | | |
| Perpetual Life | Participating | | | | | | | | | | | | | |
| Series | Whole Life | US\$ | N/A | 100% | 100% | N/A | N/A | N/A | N/A | N/A | N/A | | | |
| Platinum Low | Participating | | | | | | | | | | | | | |
| Cost | Whole Life | US\$ | N/A | N/A | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| | | | | | | | | | | | | | | |
| Treasure Life | Participating | US\$ | N/A | N/A | 100% | 100% | N/A | N/A | N/A | N/A | N/A | | | |
| Insurance Plan | Whole Life | | | | | | | | | | | | | |
| | | HK\$ | N/A | N/A | N/A | N/A | N/A | 49% | 49% | 56% | 68% | | | |
| Value Savings | Participating | - | , | , | <u>'</u> | <u>'</u> | , , , , , , , , , , , , , , , , , , , | 17 | 17 | <u> </u> | | | | |
| , and Savings | Endowment | US\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | |
| | | | · | | | | | · · | | | | | | |
| Wizard | Participating | HK\$ | N/A | N/A | N/A | 68% | 68% | 71% | 76% | 78% | 80% | | | |
| Savings | Whole Life | US\$ | N/A | N/A | N/A | 100% | 100% | 100% | 100% | 100% | 100% | | | |

Fulfillment ratios for reversionary bonuses for reporting year 2019 are as follows:

| | | | Fulfillment Ratios for Reversionary Bonuses | | | | | | | | | | |
|-------------------------------------|-----------------------------|----------|---|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--|--|
| | | Policy | for Reporting Year 2019 | | | | | | | | | | |
| | | | Policy Year | Policy Year | Policy Year | Policy Year | Policy Year | Policy Year | Policy Year | Policy Year | Policy Year | | |
| Product Series | Product Type | • | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | | |
| | | Currency | Policy | Policy | Policy | Policy | Policy | Policy | Policy | Policy | Policy | | |
| | | | effective | effective | effective | effective | effective | effective | effective | effective | effective | | |
| | | | in 2018 | in 2017 | in 2016 | in 2015 | in 2014 | in 2013 | in 2012 | in 2011 | in 2010 | | |
| Chubb Platinum Plus Insurance Plan® | Participating Whole Life | US\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | |
| Gold Wealth Insurance Plan | Participating Whole Life | US\$ | N/A | N/A | 100% | 100% | N/A | N/A | N/A | N/A | N/A | | |

Fulfillment ratios for terminal dividends / bonuses for reporting year 2019 are as follows:

| T diffillition (| ratios for te | i iiiiiiai (| iiviaciia | s / bollu | | | • | - | | | | | | |
|---|-----------------------------|--------------|---|---|--------------|-------------|--------------|--------------|-------------|-----------|-----------|--|--|--|
| Product Series | | | | | Fulfillme | | or Terminal | | / Bonuses | | | | | |
| | | | | | | for Re | eporting Yea | ar 2019 | | | | | | |
| | | _ ,. | Policy | Policy | Policy | Policy | Policy | Policy | Policy | Policy | Policy | | | |
| | Product Type | Policy | Year | Year | Year | Year | Year | Year | Year | Year | Year | | | |
| 1 Todact Scries | Troduct Type | Currency | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | | | |
| | | | Policy | Policy | Policy | Policy | Policy | Policy | Policy | Policy | Policy | | | |
| | | | effective | effective | effective | effective | effective | effective | effective | effective | effective | | | |
| | | | in 2018 | in 2017 | in 2016 | in 2015 | in 2014 | in 2013 | in 2012 | in 2011 | in 2010 | | | |
| Chubb FlexiLiving Deferred Annuity Plan | Participating Annuity | US\$ | | Chubb FlexiLiving Deferred Annuity Plan was launched in 2019, therefore no fulfillment ratios are available for reporting year 2019. | | | | | | | | | | |
| Chubb Platinum Plus Insurance Plan® | Participating Whole Life | US\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | |
| Critical Illness | Participating | HK\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | |
| Combo 370 | Whole Life | US\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | |
| Custom Whole Life | Participating | HK\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | |
| Custom whole Life | Whole Life | US\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | |
| EasyRetire | Participating | | EasyRetire Annuity Plan was launched in 2019, | | | | | | | | | | | |
| Annuity Plan | Annuity | US\$ | | theref | ore no fulfi | llment rati | os are avail | able for rep | orting year | 2019. | | | | |
| Embrace Care Critical Illness Protector | Participating Whole Life | US\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | |
| Flexi Savings | Participating | HK\$ | N/A | N/A | N/A | N/A | N/A | N/A | 88% | N/A | N/A | | | |
| Fical Savings | Whole Life | US\$ | N/A | N/A | N/A | N/A | N/A | N/A | 80% | N/A | 80% | | | |
| Gold Wealth Insurance Plan | Participating Whole Life | US\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | |
| Lifetime Protector | Participating | HK\$ | N/A | N/A | N/A | N/A | N/A | N/A | 75% | N/A | N/A | | | |
| 2 | Whole Life | US\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | |
| Partner One Plan | Participating Whole Life | US\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | |

| | | | | | Fulfillme | nt Ratios fo | r Terminal | Dividends | / Bonuses | | | | |
|-------------------------------------|-----------------------------|----------|-------------------------|-----------|-----------|--------------|------------|-----------|-----------|-----------|-----------|--|--|
| | | | for Reporting Year 2019 | | | | | | | | | | |
| | | | Policy | Policy | Policy | Policy | Policy | Policy | Policy | Policy | Policy | | |
| Product Series | Product Type | Policy | Year | Year | Year | Year | Year | Year | Year | Year | Year | | |
| 1 Todact Scries | Troduct Type | Currency | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | | |
| | | | Policy | Policy | Policy | Policy | Policy | Policy | Policy | Policy | Policy | | |
| | | | effective | effective | effective | effective | effective | effective | effective | effective | effective | | |
| | | | in 2018 | in 2017 | in 2016 | in 2015 | in 2014 | in 2013 | in 2012 | in 2011 | in 2010 | | |
| Super Care Critical | Participating | HK\$ | N/A | N/A | N/A | N/A | 100% | 100% | N/A | N/A | N/A | | |
| Illness Protector | Whole Life | US\$ | N/A | N/A | N/A | N/A | 100% | 100% | N/A | N/A | N/A | | |
| Treasure Life Insurance Plan | Participating Whole Life | US\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | |
| Value Savings (Maturity dividend | Participating | HK\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 100% | N/A | | |
| is included for Value Savings) | Endowment | US\$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | |

Remarks:

- 1. The fulfillment ratios for accumulated dividends and interest are based on the policies which are effective from January 1, 2010 to December 31, 2018 and in force as at December 31, 2019, and calculated by the ratio of actual accumulated dividends and interest (on annual dividends and other incomes) at the respective policy anniversary in year 2019 against the respective amounts illustrated at the point of sale.
- 2. The fulfillment ratios for reversionary bonuses are based on the policies which are effective from January 1, 2010 to December 31, 2018 and in force as at December 31, 2019, and calculated by the ratio of actual cash value of accumulated reversionary bonuses at the respective policy anniversary in year 2019 against the respective amounts illustrated at the point of sale.
- 3. The fulfillment ratios for terminal dividends / bonuses are based on the policies which are effective from January 1, 2010 to December 31, 2018 and terminated in year 2019, and calculated by the ratio of actual payout amount of terminal dividends / bonuses against the respective amounts illustrated at the point of sale.
- 4. Policies that had been converted to extended term insurance are excluded from the calculation of fulfillment ratios.
- 5. For the purpose of calculation of fulfillment ratios, it is assumed that:
 - All annual dividends (if any) declared are left with the Company for interest accumulation since policy issuance
 - All guaranteed cash coupons (if any) paid are left with the Company for interest accumulation since policy issuance
 - All guaranteed monthly annuity payments (if any) and non-guaranteed monthly annuity payments (if any) paid are left with the Company for interest accumulation since policy issuance
 - For all relevant policies, the Sum Assured / Notional Amount at issuance is the same as the Sum Assured / Notional Amount as at December 31, 2019 and there is no change in the Sum Assured / Notional Amount since policy issuance.
- 6. Fulfillment ratios may not be applicable due to one or more of the following reason(s):
 - No relevant policy is in force with the respective policy year as at December 31, 2019
 - The amount of accumulated annual dividends and interest or reversionary bonuses illustrated at the point of sale up to the respective policy year as at current reporting year is zero for the relevant policies
 - No terminal dividends/bonuses was paid in the reporting year as 1) no terminal dividends / bonuses was entitled by the relevant policy upon the termination of the policy in the respective policy year; and / or 2) no relevant policy was terminated in the respective policy year.

The "Company" herein refers to Chubb Life Insurance Company Ltd. (Incorporated in Bermuda with Limited Liability), which is authorized by the Insurance Authority to carry on long-term insurance business in the Hong Kong Special Administrative Region.