

Power Mac Center Protect Plus Claims Documentary Requirements

Hotline Number : (632) 7756 5411 or 1-800-8-7565411 toll-free
 Email Address : ProtectPlus.PH@Chubb.com

Documents may be required depending on the assessment of the Claims Officer.

Claims Documentary Requirements

- Duly completed Claim Form

Additional for Accidental Damage Benefit Claims	<ul style="list-style-type: none"> • Photo of the damaged equipment
Additional for Accidental Medical Expenses Benefit Claims	<ul style="list-style-type: none"> • Attending Physician’s Report or Statement, specifying the number of days/months that the Insured is not allowed to or capable of returning to work and/or attending to his daily duties • Original Copy of Police Report • Original notarized Affidavit of Witness • Original copy of Medical Bills (Itemized Charge Slips & Professional Fees included) • Original copy of the Official Receipts • Prescription of Medicines
Additional for Accidental Death Benefit Claims	<ul style="list-style-type: none"> • Attending Physician’s Report or Statement • Original copy of Police Report • Original notarized Affidavit of Witness • Photocopy of Death Certificate • Photocopy of Autopsy Report or Medico-Legal Statement of the Insured • Proof of Relationship to the Beneficiary/ies (such as Marriage Certificate, Birth Certificate, Passport)

Upon complete submission of documents required, if any, a Claims Decision Letter will be sent to your email within 15 working days. Actual turnaround time may be as short as 48 hours, depending on the accuracy and completeness of information received. Information about the next steps will also be provided in the same email.

Claims Servicing Turnaround Time

Acknowledgment of Notice of Claim	Within twenty-four (24) hours or the next business day from receipt of notice of claim
Assessment and Claims Processing	Within ten (10) working days from receipt of complete claim documents