

Chubb Leads Carriers in 2020 Advisen Claims Satisfaction Survey Results

Chubb was the only carrier to be recognized by brokers as the number one carrier for claims handling in more than one category. At Chubb, we treasure our claims handling reputation and are absolutely committed to our clients when it comes to handling their claims promptly and fairly. Our claim specialists are professional, empathetic, and have the experience to match our clients' needs.

The Chubb claims experience and our team of dedicated people - it's what sets Chubb apart.

Property

#1

by Brokers

#2

by Risk Managers



Management/Professional Liability

#1

by Brokers

#1

by Risk Managers



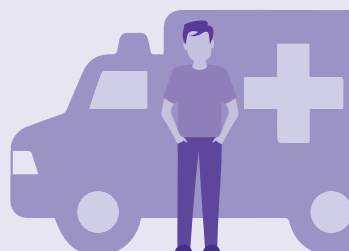
Primary Casualty (Auto, GL, Workers Compensation)

#2

by Brokers

#1

by Risk Managers



Cyber

#1

by Brokers

#3

by Risk Managers



The 2020 Advisen Claims Satisfaction Survey Report details how the industry is handling commercial claims and identifies the carriers and TPAs that provide the highest quality claims services based upon a variety of claims handling best practices. The survey was administered by Advisen in October and November of 2019 and administered to 544 respondents, including risk managers and brokers/agents who answered a series of questions about their property, casualty, management/professional liability, and cyber claims experiences. [www.advisen.com https://www.advisenltd.com/media/reports/claims-satisfaction-survey-report/](https://www.advisenltd.com/media/reports/claims-satisfaction-survey-report/)

Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at www.chubb.com. Insurance provided by ACE American Insurance Company and its U.S. based Chubb underwriting company affiliates. All products may not be available in all states. Chubb, 436 Walnut Street, Philadelphia, PA 19106.