

A photograph of a house at night, illuminated by interior lights and a few exterior lights. In the background, a large wildfire is burning on a hillside, with bright orange and yellow flames and thick smoke rising into the dark sky. The overall scene is dramatic and emphasizes the danger of wildfires.


Wildfire Defense Services

CHUBB®

Stay a step ahead  
of danger.

Help protect  
your home  
from wildfire.

Personal Risk Services



**You know the threat of wildfire is real. But you can take steps to prepare for the risk.**

Chubb can help protect your family, home and property with proven wildfire management services that have saved our policyholders millions of dollars in property - and may help you minimize loss in the event of a wildfire.

Our Wildfire Defense Services help you protect your home before, during and after a wildfire, and is provided at no additional charge. Enroll today - it's fast and easy!

Eligible clients can enroll for Chubb's Wildfire Defense Services by visiting our secure Client Portal at [www.chubb.com/welcome](http://www.chubb.com/welcome) (login required), or by downloading the Chubb Mobile app from the Apple Store or Google Play.

“We had to evacuate our home in the face of a terrifying fire, and our only sense of comfort was that Chubb was there working with emergency authorities to help protect it. When we returned, our home was covered in ash...but it was there!...and Chubb helped us put everything back in order. It was tremendously consoling.”

– Chubb Client

### **Help protect what matters most**

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If you are a Chubb homeowner policyholder in select states, you may be eligible for Chubb Wildfire Defense Services at no extra charge to you.

## **Monitor. Alert. Protect.**

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Chubb has partnered with Wildfire Defense Systems, Inc. (WDS), a leading wildfire management organization, to bring you valuable protection before, during and after a wildfire. WDS is supervised by fire professionals with over 35 years of wildfire experience, including fire management experience with federal and state agencies.



### **Before wildfire season**

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Upon your request, Chubb Wildfire Defense Services will conduct a complimentary, onsite wildfire hazard assessment to recommend ways to improve the chances of your home surviving a wildfire by:

- Recommending ways to reduce the fuel around your home that may feed a wildfire (i.e., combustible materials like woodpiles or grass welcome mats)
- Identifying other defensive measures you can take, such as installing water tanks, pumps or sprinkler systems for use in the event of a wildfire

### **As a wildfire approaches**

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Chubb may take one or more of the following steps to help you prepare for a potential wildfire, including:

- Deploying certified professional firefighters to your home
- Helping you prepare for evacuation
- Arranging for temporary living accommodations for you and your family, as well as pet boarding, if evacuated

## **During a wildfire event**

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Chubb Wildfire Defense Services may take preventative action to defend your home from wildfire, which may include one or more of the following:

- Removing combustible materials from around your home
- Setting up a perimeter sprinkler system
- Spraying your home or surrounding property with a fire-preventing, heat-absorbing Class A fire-blocking gel (an ecologically safe, 98% water solution)
- Updating you about the status of your property and any actions taken to protect it

## **After the threat has passed**

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Chubb may continue to help by:

- Escorting you back to your home
- Cleaning up any equipment left on your property and removing fire-blocking gel from your home with a light washing
- Reimbursing you for eligible out-of-pocket expenses you incurred while away
- Guiding you through the claim experience if your home is damaged

Chubb and its representatives will make every effort to help protect enrolled homes from threatening wildfires. Our past efforts have been extremely successful, with millions of dollars worth of property saved from wildfire damage.

However, there is no guarantee that our actions can prevent damage to your home. There may be instances when Chubb will not be able to provide defense services, such as when conditions become too perilous for wildfire fighters to enter the area.

Don't wait, enroll today in Chubb Wildfire Defense Services. This important service is offered at no additional charge to eligible Chubb Personal Risk Services clients, but you must enroll to take advantage.

To enroll, visit our secure client portal at [www.chubb.com/welcome](http://www.chubb.com/welcome) or download the Chubb Mobile app from the Apple Store or Google Play.

Learn more about the program by calling 1.877.60CHUBB.

## Chubb. Insured.<sup>SM</sup>

Chubb Wildfire Defense Services is not available in all jurisdictions and is not available to condominium, cooperative, townhouse, or renter policyholders and policyholders covered by California Fair Plan Extension policies. Chubb Wildfire Defense Services is also not available to Differences in Conditions (DIC) Platinum Portfolio policyholders. Chubb and its representatives will use their best efforts to provide these services. There may be instances when Chubb will not be able to provide these services. There is no guarantee that these services will prevent damage. Actual coverage is subject to the language of the policies as issued.

Wildfire Defense Services are triggered only when a wildfire is within three miles of a residence, when a civil authority initiates an evacuation order as a result of an approaching wildfire, or when Chubb deems it appropriate to deploy the service because of an encroaching wildfire.

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